



10 good reasons

MAPP

MAPP is a property management business that turns spaces into places where businesses and people can thrive. We're at the leading edge of innovation, integration and service delivery — reimagining what Property Management looks like and constantly trialling and delivering new ideas and ways of working. We call it V2.0 PM.

Here are ten good reasons why you might want to consider choosing MAPP:

We are passionate about property management

1

As we enter our third decade MAPP remain passionate about Property Management, focused on offering a world class service and transforming the way that properties are managed and the wider sector. PM is changing and we are leading the revolution.

We are passionate about what we do, relentlessly curious about the future and proud to manage an amazing portfolio of buildings.

10 good reasons

And our people are
passionate too

2

A great company needs great people. As a result of our passion and focus we are able to recruit and retain great people who are able to perform at the very highest levels.

We only recruit people who are passionate about property management, engaging with occupiers, have a proven ability, are enthusiastic, ambitious and want to make a difference.

Controls, Systems and Procedures

3

These are absolutely essential for a business like ours.

MAPP has extensive and rigorous financial controls, systems and procedures.

We offer a variety of different reporting configurations to ensure complete transparency, best in sector service levels and statutory compliance.

We are constantly measuring our internal performance targets and always finding ways to make marginal accretive improvements to constantly push forward the service we provide to owners and their occupiers.

We are regulated by the RICS and the FCA and BDO audit us against our controls, systems and processes. They send their findings to our clients.

Others love what we do

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MAPP have a proven track record in acting for some of the UK's most high profile and demanding Funds, REIT and Investment Managers.

Most of our clients started us off with one property or portfolio and have instructed us on other properties and portfolios as a result of our performance.

We manage property and portfolios for Almacantar, Ascendas - Singbridge, AEW, Barings, Benson Elliot, CBREGi, Conle, DWS, Fidelity, Far East Organization, Frasers Property, Firethorn, Great Portland Estates, Joint Partner, Lendlease, Nuveen Real Estate, Orchard Street Investment Management, Said Foundation, Schroders, St Brides, Shaftesbury, Trinity, The Church Commissioners, U + I, Vervain, Warburg H I H Invest and Westbrook.

10 good reasons

We tell it like it is

5

Honesty and integrity are absolutely essential components to our business.

Sometimes the truth might be awkward but we prefer awkwardness to a veneer of platitudes, covering up issues that need to be addressed and dealt with.

Communication forms an essential part of what we do and we ensure that we communicate well with our clients, their occupiers and our supply chain.

We work better with our sleeves rolled up

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All the above sounds good but we can only make it real if we roll up our sleeves and work hard.

Getting Property Management right involves a huge amount of dedication and hard work.

We do not not stop until we have fixed every single last problem (and there is usually always a problem or two to solve) and have done all we can to make a building the best that it can be.

10 good reasons

Ownership and performance in perfect alignment

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MAPP is entirely owned by its own people, all of whom are committed to building a great business and delivering something different and extraordinary.

Every single employee, whether through share ownership or our profit share or share option scheme, has a direct financial interest in ensuring that our business and the properties we manage are successful.

This is personal.

10 good reasons

We don't like sleeping

8

Property Management is an exciting place to be as the pace of change accelerates and we are able to deliver new solutions and ways of working.

We routinely use new technologies to enhance our ability to deliver the best. Automation enables our people to spend more time adding value and engaging with occupiers, machine learning delivers better data and portals deliver complete transparency for clients and occupiers. Partners like Locale, Coyote, Leverton, Demand Logic and Open Box help keep us at the cutting edge.

Inertia has no place in our business.

We are strategically parochial

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The world might be big and interesting but there is more than enough for us to focus on in the UK without us spending time trying to go global.

In addition to our Head Office in London, our growing offices in Bristol, Manchester, Glasgow and Birmingham underpin and support our ability to manage property across the UK.

We are sustainable to our core

10

Operating in a sustainable way is fundamental and we have been, and remain, way ahead of the pack.

We have implemented an Environmental Management System, automatic meters report live utility consumption data, we use green energy wherever possible and have effectively achieved "zero waste to landfill" on our urban portfolio.

We are developing a strategic relationship with Evora and are constantly improving and expanding cycling facilities and rolling out EV charging points across the portfolio. Every kilo counts.

Our focus on sustainability and the impact we are having goes much wider than that though.

We work with Resurgo on many levels; helping to fund start up social impact businesses through an accelerator program, assisting with their acclaimed SPEAR course and using Resurgo coaches to train our own team.

Benefacto deliver two charity days a year for all our employees and GivX measure our impact – we were in the top 5 SME's in the UK last year.

Most exciting of all we are working towards becoming the first real estate advisory business in the UK to be Certified B Corp.

To find out more about
whether we can help
your business and your
customers, contact:

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